

MEDICAL PROVIDER NETWORK (MPN):

All CSRMA workers' compensation pool members have the option to use the CSRMA Medical Provider Network (MPN) to provide treatment to employees with a work-related injury or illness.

What is a Medical Provider Network (MPN)?

An MPN is an approved list of health care providers (physicians and other types of medical service providers) that the CSRMA Agencies use to treat employees injured on the job. The MPN must comply with all regulations according to the State of California Division of Workers' Compensation. CSRMA uses the WellComp MPN (through Sedgwick) which does the credentialing and meets the regulations of The State of California. This is a vast list with providers throughout California.

How does the MPN work?

If an employee gets injured on the job, the Agency will send them to see a doctor in the MPN for initial treatment. After the first visit, the employee can choose to continue to be treated by this doctor or select another doctor from within the MPN list. There are physicians and medical clinics located throughout the state of California.

Why should my Agency utilize the MPN?

If your Agency utilizes the MPN then you, the employer and Sedgwick, can direct medical treatment for the life of the workers' compensation claim. This is a method allowed by legislation to improve medical outcomes and decrease workers' compensation costs. The list of doctors has been prescreened for quality and outcomes. Providers that do not meet standards and practices as set for by the MPN Administrator, WellComp are excluded. MPNs were created to help employers control the quality of medical care while still allowing employees choice. Participation in the MPN Program is voluntary but it is considered an Industry and CSRMA Best Practice and most of our agencies participate.

How much does this program Cost?

There is no charge to our agency members.

How can my Agency participate in the MPN Program?

If you are interested in learning more, contact Heather CSRMA WC/Return to Work Advisor at htruro@gmail.com to discuss the pros and cons and how this might fit in with your agency's workers' compensation program. To enroll in the program, contact htruro@gmail.com to obtain an enrollment/compliance form. Then you simply fill it out, complete the steps on the enrollment/compliance form, and email it to: info@wellcomp.com with a copy to htruro@gmail.com.

How do I access the WellComp MPN ?

WellComp Medical Provider Network (800) 544-8150

Provider directory: www.wellcomp.com

WellComp Medical Provider Network

MPN Administrator 8855 Haven Ave. Rancho Cucamonga, CA 91730 (800) 544-8150 info@wellcomp.com www.wellcomp.com	Liaison: Stacey Leal Phone: (800) 544- 8150	Primary Day-to-Day Contact: Medical Access Assistant info@wellcomp.com Phone: (800) 544-8150 Fax: (888) 620-6921
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How can I learn more about the MPN process?

- Contact Heather Truro, CSRMA WC/Return to Work Advisor: htruro@gmail.com, (925) 922-0305